Job Description

-Position: Funeral Assistant

-Location: St. Mary's Funeral Center and/or George L. Klumpp Chapel of Flowers,

Sacramento, CA

-Position Status: Part-Time/On Call

-Category: Non-Exempt

Supervisor: Funeral Center Manager, Funeral Directors and other Manager as may be assigned

Job Summary: Provides assistance to families and the Funeral Center Manager/Funeral Directors and other managers as may be assigned in vigils, masses and committals.

Essential Functions:

1. Exhibit exceptional customer service skills.

- 2. Deliver Death Certificate orders to Health Department and pick up Certified Death Certificates and deliver to appropriate funeral home following policies and procedures.
- 3. Maintain cleanliness and readiness of vehicles (hearses & vans), and schedule maintenance repairs (such as oil changes, and fueling of vehicles) as necessary.
- 4. Transportation of deceased from hospitals, coroner's office, residences and convalescent homes, and funeral facilities during business hours.
- 5. Assist on funeral services to set up and assist with casket loading/unloading.
- 6. Transport flowers for funeral services.
- 7. Set up & clean up before and after services during business hours and evenings.
- 8. Assist with evening services.
- 9. Maintain general cleanliness of Funeral Center/ Home areas (including bathrooms, offices, arrangement rooms, etc.)
- 10. Transportation of decedent for services.
- 11. Other duties as assigned.

Minimum Qualifications:

Education: High School Diploma or equivalent. Must hold a valid California Driver's License.

Ability: Must be able to lift at least 50 lbs.

Skills/Knowledge: Practicing Catholic with knowledge and understanding of the Catholic Church in general; Proficient in Microsoft Office Products (Word, Excel, Access, Outlook); excellent phone skills; good organizational skills; ability to maintain strict confidentially; professional temperament and appearance; ability to communicate effectively in oral and written form using correct spelling, grammar and punctuation; ability to work and relate to a variety of personalities and cultures with diplomacy, friendliness and poise; able to work in a team-oriented environment, handle multiple assignments consecutively and prioritize workload.